

HEAT CONTROLLER, INC.

# Limited Product Warranty

## RAH "D" Series

### LIMITED ONE-YEAR PARTS WARRANTY

All components are warranted to be free from defects when installed per Heat Controller, Inc., installation instructions and in accordance with all local, state and national codes for typical compact room air conditioners and heat pumps. Heat Controller, Inc., will provide a free component to replace one which becomes defective during the one-year limited warranty period. The replacement may be either new or rebuilt. We, through our authorized distributor, will supply the replacement part; you must pay all associated transportation, installation and service charges.

### LIMITED 2nd THROUGH 5th YEAR WARRANTY

The standard one year limited warranty stated above is supplemented with a second through fifth year compressor limited warranty. This limited warranty covers the compressor only. No labor for removal or replacement is allowed, no freight is allowed.

### WHAT IS NOT COVERED BY THE WARRANTY

- Normal maintenance
- Normal wear and tear
- Labor charges
- Transportation charges for replacement parts
- Replacement of refrigerant or filters
- Any other service calls or repairs
- Damage resulting from accident, abuse or misuse

OVER ►

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PLACE  
STAMP  
HERE

HEAT CONTROLLER, INC.

P. O. Box 1089  
Jackson, MI 49204

**DURATION OF LIMITED WARRANTY—REGISTRATION CARD**

The limited warranty begins on the date of purchase by original consumer. The consumer must complete and return the warranty registration card or register on-line at [www.heatcontroller.com](http://www.heatcontroller.com) and provide a receipted bill of sale. Without proof of purchase date, the limited warranty begins on the date of shipment from the factory.

This limited warranty gives you specific rights and you may have other rights which vary from state to state. Heat Controller does not authorize any person to create for it any other obligations or liability in connection with its products. **Except as specifically provided herein, there are no warranties, express or implied, which extend beyond the description in this document. Heat Controller makes no warranty of merchantability with respect to this product and makes no warranty that this product is fit for any particular purpose.**

**GENERAL CONDITIONS**

The limited warranties described in this document are void if the Company's equipment has been damaged, misused, installed in a corrosive atmosphere, subjected to abnormal use or service, or its serial numbers have been altered, defaced or removed, or payment for the equipment is in default. The Company is not responsible for service to correct conditions due to misapplications, improper installation, inadequate wiring, incorrect voltage conditions or unauthorized opening of the refrigeration circuit, or for consequential damages. If the Company's equipment is installed in conjunction with cabinets, grilles, louvers, controls or other parts manufactured by other companies, the limited warranties herein apply only to the Heat Controller manufactured portion of the equipment.

If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, Inc., P.O. Box 1089, Jackson, Michigan 49204. Enclose a report of inspection by your installer or service person. Be sure to include model number, serial number and date of purchase. This limited warranty applies only to the original owner and only to products installed in the United States and Canada.

Repair or replacement of defective parts is the exclusive remedy under this written limited warranty and any implied warranty. Heat Controller shall not be liable for incidental or consequential damages resulting from breach of this written limited warranty or any implied warranty. Some states do not allow limitation on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

**HEAT CONTROLLER, INC.**

P.O. Box 1089 • Jackson, Michigan 49204 • Ph. 517-787-2100

Form No. 7954-1038 03/09

**LIMITED PRODUCT WARRANTY REGISTRATION CARD**

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register the date of purchase at [www.heatcontroller.com](http://www.heatcontroller.com). If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. If you have any questions about these numbers, ask your installer.

The purchaser acknowledges that he or she has read the limited warranty for this unit.

**Tear off and mail this card only. Retain the warranty for your records.**

**LIMITED  
PRODUCT  
WARRANTY**

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Purchaser's Signature—Read the Limited Warranty before signing

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Purchaser's Name (Please Print)

\_\_\_\_\_  
Purchaser's Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip Code

\_\_\_\_\_  
Model Number

\_\_\_\_\_  
Serial Number

\_\_\_\_\_  
Date of Purchase

**Complete this card  
and mail or register at  
[www.heatcontroller.com](http://www.heatcontroller.com)  
immediately**

Form No. 7954-1038 03/09