



LIMITED EXPRESS WARRANTY - RSG & HRG A/C-H/P

Congratulations on purchasing your new HVAC equipment. It has been designed for long life and reliable service, and is backed by one of the strongest warranties in the industry. Your unit automatically qualifies for the warranty coverage listed below, provided you keep your proof of purchase (receipt) for the equipment and meet the warranty conditions.

LIMITED SIX (6) YEAR PARTS EXPRESS WARRANTY

All parts of the RSG and HRG Series air conditioners and heat pumps are warranted to be free from defects in workmanship and materials for normal use and maintenance for six (6) years from the date of purchase by the original consumer for the original residential installation. The Limited Express Warranty applies only when the unit is installed per the Comfort-Aire/Century installation instructions and in accordance with all local, state and national codes for normal residential use.

LIMITED SIX (6) YEAR EXTENDED EXPRESS WARRANTY

The compressor only is warranted to be free from defects in workmanship and materials for an additional six years (total of 12 years) from the date of purchase to the original consumer for the original residential installation, when the unit is registered within 60 days of purchase. Additionally, all parts are warranted to be free from defects in workmanship and materials for an additional six years (total of 12 years) from the date of purchase by the original consumer for the original residential installation, when the unit is registered within 60 days of purchase.

This Extended Express Warranty applies only when the unit is installed as part of a complete AHRI-matched system.

COMPRESSOR FAILURE COVERAGE (RESIDENTIAL INSTALLATION)

With registration within 60 days of purchase: If the compressor fails within the first year after purchase, unit will be credited at original purchase cost, including \$300 labor allowance.

Without registration within the 60-day period: If the compressor fails within 90 days after purchase, unit will be credited at original purchase cost, including \$300 labor allowance. In both cases, the credit(s) will be issued to an authorized Comfort-Aire/Century distributor, who has received prior authorization from Comfort-Aire/Century. The owner is responsible for any additional labor, freight or miscellaneous charges.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Comfort-Aire/ Century recommends that regular inspection/maintenance be performed according to the Owner's Manual. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/ repairs are not covered by this Limited Express Warranty. It also does not cover any portion or component of the system that is not supplied by Comfort-Aire/ Century, regardless of the cause of failure of such portion or component. Purchasers in Florida, California, Quebec, and any other jurisdiction that prohibits registration requirements to effectuate warranties (1) have no registration requirement and automatically receive the default extended warranty applicable to your equipment, if any, and (2) the failure to register your equipment does not diminish your warranty coverage.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to the Comfort-Aire/Century operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Serial numbers and/or rating plate have not been altered or removed
- Proof of proper maintenance over the unit's lifetime must be supplied
- Installation was done by a trained, licensed or otherwise qualified HVAC dealer/contractor
- Performance has not been impaired by use of any product not authorized by Comfort-Aire/Century, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit remains in the original residential installation
- Extended warranty is valid only to the original purchaser (non-transferrable)
- Unit was not purchased over the internet

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The original consumer must register at www.heatcontroller.com within 60 days of purchase. **The original consumer must retain a receipted bill of sale as proof of warranty period and also retain proof of the AHRI-matched system installation (part numbers, serial numbers, purchase and installation dates).** Without registration and/or proof of purchase, the warranty reverts to the Six-Year Limited Express Parts Warranty and the warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Express Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Comfort-Aire/ Century replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Access to the unit for service is the owner's responsibility. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, Comfort-Aire/Century shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. **EXCLUSION OF ALL IMPLIED WARRANTIES AND LIMITATION.** There are no other express or implied warranties. Comfort-Aire/Century makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the six-year term of the parts warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights; you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental and/or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Comfort-Aire/Century will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

COMMERCIAL INSTALLATION LIMITED EXPRESS WARRANTY

When installed in a commercial application, all parts and compressors are warranted to be free from defects in material and workmanship for ONE YEAR from the date of purchase by the original consumer for the original installation.

Please follow the below steps to register your product.

- **Please log onto our website www.heatcontroller.com**
- **Resources**
- **Product Registration**
- **Complete the requested information in all caps Especially the Email Address**
- **Press the "Continue" button at the bottom**
- **A copy of the registration will be sent to the email address that you entered at the top of the page for your records**

KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

Apply Serial Number and Model Number sticker here (from product carton). If unavailable, write serial number and model number below (can be found on unit rating plate).

Date of Purchase _____ Date Installation Completed _____
 Component of new HVAC system Replacement furnace only
Remember to retain your bill of sale as proof of warranty period and ownership.



P507731-01
RSG-HRG_WARRANTY_3-2026

Please visit www.heatcontroller.com to register your new product